

AMEROCK LIFETIME WARRANTY

WARRANTY

Amerock Guardian Lifetime Guarantee:

The Amerock® corporation warrants that all products protected with the Guardian Lifetime Guarantee are protected against defect in material and workmanship. Amerock products covered under this warranty include: Amerock Cabinet Hardware (excluding the Allison Value Hardware), Bath Hardware and Wall Plates. This consumer policy is effective as of July 1, 2016 and supersedes all previous stated or unstated policies.

If the finish of any of the items protected by the Guardian Lifetime Guarantee tarnishes or corrodes, Amerock will send to the original purchaser, without charge, a new replacement product of the same or comparable style and quality.

The Guardian Lifetime Guarantee does NOT include: Allison Value Hardware, Functional Hardware (hinges, screws or drawer slides) or Decorative Hooks.

Warranty Limitations:

This warranty does not include removal of the original product or installation of the replacement product, which are the responsibilities of the original purchaser. This warranty does not cover product failure caused by improper installation, improper cleaning, product abuse, casualty, outdoor use or other abnormal conditions. This warranty also does not cover reinstallations of the product including by the original purchaser.

Amerock is not responsible for items lost in shipping. As such, we recommend using a carrier that provides tracking and delivery confirmation.

How to Receive Replacement Product:

To receive a replacement product pursuant to the terms of the Guardian Lifetime Guarantee:

- Remove original product from cabinet/wall etc.
- Place all defective product that needs replacement in a box or mailing bag for inspection.
- Mail product and a brief description of reason for the requested replacement. Be sure to include your contact information - name, address, phone number, email address.
- Send the package, prepaid, to:

Amerock Customer Service
10115 Kincey Avenue, Suite 210
Huntersville, NC 28078

A Customer Service representative will contact you in a timely manner. Please allow 2-4 weeks for replacement.