

# KOHLER® Neoroc Sinks Lifetime Limited Warranty

Kohler Co. warrants its kitchen, bar and utility sinks that are made of Neoroc material ("Neoroc Sinks") to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. Finish reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies only to KOHLER Neoroc Sinks installed in the United States of America, Canada or Mexico (North America).

If a defect is found in normal residential use, Kohler Co. will, at its election, repair, replace, or make appropriate adjustment. Damage caused by accident, misuse, or abuse, such as scratches after installation, is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the product.

If a Neoroc Sink is used commercially or is installed outside of North America, Kohler Co. warrants the Neoroc Sink to be free from defects in material and workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration. All other components other than the Neoroc component carry Kohler Co.'s one-year limited warranty unless otherwise specified.

If you believe that you have a warranty claim, contact your Dealer, Plumbing Contractor, Home Center or E-tailer, or write to Kohler Co. at, Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, and the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico or visit [www.kohler.com](http://www.kohler.com) within the USA, [www.ca.kohler.com](http://www.ca.kohler.com) from within Canada, or [www.mx.kohler.com](http://www.mx.kohler.com) in Mexico.

**KOHLER CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company or the consumer.

**This is the exclusive written warranty for Kohler Co.**